

**CASE STUDY** 

# Médecins du Monde : pharmaceutical inventory management with Saga Stock Pharma

## ABOUT MÉDECINS DU MONDE

Present in France and in 73 countries, Médecins du Monde is an independent international movement of committed individuals who care, witness and accompany social change. Supporting victims of crisis and conflict, promoting sexual and reproductive health (SRH), caring for migrant and displaced populations and reducing the impact of the environment on health: Médecins du Monde implements 373 medical programmes and advocacy actions to enable excluded people and their communities to access health, while fighting for universal access to care. Charlotte, Pharmacy Coordinator within the Emergency Unit, answered our questions on the place of Saga Stock software in the Unit's daily management.

The Unit deploys the association's emergency programs (which addresses acute contexts of armed conflicts, epidemics or natural disasters). Its role is to implement pharmaceutical procedures on all missions. It also sets up the tools necessary for proper stock management trains local staff in their use - a support that may also be necessary for long-term missions.

The Emergency Unit currently manages 5 missions: Yemen, Nigeria, CAR, DRC (Tanganyika) and Burkina Faso. As Pharmacy Coordinator, Charlotte supports them when units open or when training needs arise.

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The advantage of Saga Stock is that at any time we can know the theoretical or physical stock according to the inventories entered and have a valuation of this stock. This allows us to quickly make stock reports according to each lessor if necessary."



### **CHALLENGES AND GOALS**

## An adapted pharmaceutical inventory management tool

Saga Stock software was created when Epiconcept needed to respond specifically to the needs of Médecins du Monde. The association was then looking for a tool for the day-to-day management of medical stocks on missions, covering the following fields:

- Managing stock with separate records according to lessors
- Entering and analyzing actual consumption data for activities supported by projects
- Evaluating stocks in real time.

For MdM, it is fundamental that this tool remains a stock and not a financial management tool.



## THE EPICONCEPT SOLUTION SAGA STOCK, PHARMACEUTICAL INVENTORY MANAGEMENT SOFTWARE FOR INTERNATIONAL SOLIDARITY ORGANIZATIONS

#### Saga Stock in a nutshell

Saga Stock meets the needs of organizations managing pharmaceutical stocks. Whether they carry out emergency or field interventions, they are faced with a major challenge: ensuring effective monitoring of their supply so as to avoid any interruption of treatment for their beneficiaries.

#### **Deploying the solution in practice**

The software has not yet been implemented on all MdM mission, but as the new version allows to manage parameters by lessor, all missions using medicines will be able to use it in the near future. On a daily basis, the software is used by stock managers in MdM's different fields. It provides the organization with a standardised tool for all its missions. Its key features are a minimum risk of data loss, knowledge of the theoretical or physical stock based on the inventories entered and realtime valuation of this stock. For lessors, this is a strong guarantee: it is possible to quickly present personalized stock statements if necessary.

#### Staff trained on the tool

Regular training sessions are organized on the fields for daily users of the software and for medical coordinators responsible for monitoring pharmaceutical stocks on missions. MdM also provides remote assistance to users in difficulty.



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